

People · Professionalism · Partnership

MANAGER CARGO SERVICES CURACAO

FULL-TIME | CURACAO

LOOKING FOR A NEW CHALLENGE?

If you are looking for a challenge in a rapid environment in the aviation services industry and are motivated to work in a multicultural company and a position that allows you to put your ideas into practice, this will be an excellent opportunity for you.

Apply by emailing:

Erlisianny Adelina

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MAIN RESPONSIBILITIES

Job Description

- Full responsibility for delivering effective cargo services solutions to our customers.
- Lead, motivate and manage staff to deliver the Service Level Agreements (SLA) with customers.
- Monitor and analyze the Profit and Loss (P&L) statements for any variances and take appropriate action.
- Prepare operating budgets, resources plans (manpower, equipment, and facilities) and reports to deliver the organization strategy and plans.
- Review new airline and vendor contracts as needed and follow up with appropriate action.
- Implement, maintain, and closely supervise all safety and security measures related to people, equipment, facilities and aircraft involved in the operation.
- Review key performance indicators (KPI's) and take necessary actions to meet needs.
- Meet with customers on a regular basis to get feedback and monitor satisfaction levels.
- Take ownership for creating a progressive open and feedback culture by managing the performance and development of employees.
- Build and maintain relationships with key stakeholders (internal & external)

Job Requirements

- Bachelor's degree or higher
- Minimum of 5 years' experience within the industry
- Customer focus and quality awareness
- General Office operations skills
- Open Availability
- Reliability
- Improvement skills
- Excellent Communication skills
- Ability to work in inclement weather.